

# Akamai<sup>®</sup> Plug-ins for Open Source Media Framework User's Guide

#### Akamai Technologies, Inc

Akamai Customer Care: **1-877-425-2832** or, for routine requests, email <u>ccare@akamai.com</u> The Akamai Luna Control Center, for customers and resellers: <u>http://control.akamai.com</u>

US Headquarters 8 Cambridge Center Cambridge, MA 02142

Tel: 617.444.3000 Fax: 617.444.3001

US Toll free 877.4AKAMAI (877.425.2624)

For a list of offices around the world, see: http://www.akamai.com/html/about/locations.html

#### Akamai Plug-ins for Open Source Media Framework - User's Guide

Copyright © 2011-2014 Akamai Technologies, Inc. All Rights Reserved.

Reproduction in whole or in part in any form or medium without express written permission is prohibited. Akamai, the Akamai wave logo, Faster Forward and the names of certain Akamai products referenced herein are trademarks or service marks of Akamai Technologies, Inc. Third party trademarks and service marks contained herein are the property of their respective owners and are not used to imply endorsement of Akamai Technologies, Inc. or its services. While every precaution has been taken in the preparation of this document, Akamai Technologies, Inc. assumes no responsibility for errors, omissions, or for damages resulting from the use of the information herein. The information in these documents is believed to be accurate as of the date of this publication but is subject to change without notice. The information in this document is subject to the confidentiality provisions of the Terms & Conditions governing your use of Akamai services and/or other agreements you have with Akamai.

## **Contents**

Preface • 5	
Overview	
Akamai Basic Streaming Plug-in	
Akamai Advanced Streaming Plug-in.	5
CHAPTER 1. LOADING PLUG-INS • 7	
Loading Statically vs. Dynamically	7
Obtaining the Plug-ins	9
The Akamai Basic Streaming Plug-in	9
The Akamai Advanced Streaming Plug-in	9
Chapter 2. Playing Media • 11	
Overview	11
Using "MediaPlayerSprite" to Play Media	
Using "MediaContainerUIComponent" to Play Media	
·	
CHAPTER 3. AKAMAI METADATA • 15	4.5
Overview	
Attaching Resource Metadata	
Akamai Basic Streaming Plug-in Metadata	
Plug-in Resource Metadata	
Media Resource Metadata.	
Akamai Advanced Streaming Plug-in Metadata	1/
CHAPTER 4. SPECIAL USE CASES • 19	
Resolving Plug-in Conflicts	
Playing Akamai HD Network 1.0 for Flash Content without using the Akamai SMIL File For	
Player Verification from the OSMF Plug-in	22
APPENDIX A. LINKS TO SAMPLES WITH SOURCE • 23	
Appendix B. Akamai Customer Care • 25	

## **Preface**

#### **Overview**

Akamai offers the following plug-ins for media players built with the Open Source Media Framework (OSMF):

- The Akamai Basic Streaming Plug-in
- The Akamai Advanced Streaming Plug-in

This document assumes that the reader has a general working knowledge of OSMF and OSMF plug-ins. For more information about OSMF, please see the documentation on the official OSMF site.

### **Akamai Basic Streaming Plug-in**

This plug-in supports loading and playback of progressive download, FMS live, FMS on-demand, and FMS dynamic streaming content (the OSMF SMIL plug-in is required for FMS dynamic streaming). The plug-in provides improved buffer settings over the default OSMF buffer settings, support for connection level and stream level auth tokens, and support for recovery from live encoder crashes.

## **Akamai Advanced Streaming Plug-in**

This plug-in is a superset of the **Akamai Basic Streaming Plug-in** and supports all media types including HTTP streaming (also known as Akamai HD Network -- the Flash Player 10.1 version of the plug-in is required for Akamai's HDN 2.0).

The tables that follow compare both plugins:

Plug-in	Open Source	Can be Load Statically	ded Can be Dynam	Loaded ically	Progressive Download
Akamai Basic Streaming Plug-in	✓	✓		✓	✓
Akamai Advanced Streaming Plug-in		✓		✓	✓
Plug-in	FMS Live	FMS On- Demand	FMS Multi- bitrate	Akamai HDN 1.0	Akamai HDN 2.0
Akamai Basic Streaming Plug-in	✓	✓	<b>√</b> *		

<sup>\*</sup> Requires the OSMF SMIL Plugin

<sup>\*\*</sup> Requires the Flash Player 10.1 build

## **Chapter 1. Loading Plug-ins**

In This Chapter



Loading Statically vs. Dynamically • 7 Obtaining the Plug-ins • 9

## Loading Statically vs. Dynamically

OSMF plug-ins can be loaded statically (at compile time) or dynamically (at runtime):

- Loading Statically The plug-in source, or a static library (SWC) version of the plug-in, is required to load an OSMF plug-in statically.
- Loading Dynamically The plug-in as a compiled SWF file can be loaded dynamically over HTTP or FILE protocols. When only a SWF is supplied the plug-in must be loaded dynamically.

The OSMF MediaFactory class is used to load plug-ins. For convenience, OSMF provides a **DefaultMediaFactory** class that contains the most commonly used MediaFactoryItem definitions. For details on OSMF and OSMF plug-ins, see the official OSMF page here.

The code snippet below shows how to load OSMF plug-ins either by the fully qualified namespace of the plug-in's PluginInfo class (i.e., "com.akamai.osmf.plugins.MyPluginInfo") for a static load, or by supplying an HTTP or FILE protocol URL for a dynamic load. In the example below "mediaFactory" can be any class derived from the OSMF MediaFactory class, but for most OSMF-built players, it will be an instance of the OSMF class, DefaultMediaFactory.

```
public function loadPlugin(source:String):void
   var pluginResource:MediaResourceBase;
   if (source.substr(0, 4) == "http" ||
   source.substr(0, 4) == "file")
       // This is a URL, create a URLResource
       pluginResource = new URLResource(source);
   }
   else
       // This is a class
       var pluginInfoRef:Class = flash.utils.getDefinitionByName(source)
       pluginResource = new PluginInfoResource(new pluginInfoRef);
   }
```

```
loadPluginFromResource(pluginResource);
}
private function loadPluginFromResource(pluginResource:MediaResource-
Base):void
   setupListeners();
   mediaFactory.loadPlugin(pluginResource);
   function setupListeners(add:Boolean=true):void
       if (add)
       {
           mediaFactory.addEventListener(
               MediaFactoryEvent.PLUGIN_LOAD,
               onPluginLoad);
           mediaFactory.addEventListener(
               MediaFactoryEvent.PLUGIN LOAD ERROR,
               onPluginLoadError);
       }
       else
           mediaFactory.removeEventListener(
               MediaFactoryEvent.PLUGIN LOAD,
               onPluginLoad);
           mediaFactory.removeEventListener(
               MediaFactoryEvent.PLUGIN_LOAD_ERROR,
               onPluginLoadError);
       }
   function onPluginLoad(event:MediaFactoryEvent):void
       trace("plugin loaded successfully.");
       setupListeners(false);
   function onPluginLoadError(event:MediaFactoryEvent):void
       trace("plugin failed to load.");
       setupListeners(false);
}
```

## **Obtaining the Plug-ins**

### The Akamai Basic Streaming Plug-in

The source for this plug-in is provided with OSMF and can be loaded either dynamically or statically. In the OSMF distribution, look in this folder:

/plugins/samples/AkamaiBasicStreamingPlugin

### The Akamai Advanced Streaming Plug-in

The source for this plug-in is not publicly available. The most current information on it is maintained at the following link:

http://mediapm.edgesuite.net/akamai-osmf-plugins/samples/index.html

#### **Obtaining the Plug-in**

The plug-in can be loaded either statically or dynamically from the locations outlined in the sections that follow.

#### Compiled for Flash Player 10.1

This URL will always hold the current version of the plug-in. You may link to this URL to dynamically load the plug-in:

http://players.edgesuite.net/flash/plugins/osmf/advanced-streaming-plugin/fp10.1/current/AkamaiAdvancedStreamingPlugin.swf



**IMPORTANT:** The plug-in swf at the above URL will change when new versions are released. Unless you always want to load the latest release, you should reference a version-specific URL.

To refer to an explicit version, you may access it via the archive URL at (notice the "v1.1" in the link):

http://players.edgesuite.net/flash/plugins/osmf/advanced-streaming-plugin/fp10.1/v1.1/AkamaiAdvancedStreamingPlugin.swf

#### Compiled for Flash Player 10.0

This URL will always hold the most current version of the plug-in:

http://players.edgesuite.net/flash/plugins/osmf/advanced-streaming-plugin/fp10.0/current/AkamaiAdvancedStreamingPlugin.swf



**IMPORTANT:** The plug-in swf at the above URL will change when new versions are released. Unless you always want to load the latest release, you should reference a version-specific URL.

To refer to an explicit version, you may access it via the archive URL at (notice the "v1.1" in the link):

http://players.edgesuite.net/flash/plugins/osmf/advanced-streaming-plugin/fp10.0/v1.1/AkamaiAdvancedStreamingPlugin.swf

## Chapter 2. Playing Media

In This Chapter



Overview • 11

Using "MediaPlayerSprite" to Play Media • 12 Using "MediaContainerUIComponent" to Play Media • 13

### **Overview**

To use plug-ins in your OSMF-built player, you must use the OSMF **DefaultMedi**aFactory class or another MediaFactory subclass, rather than instantiating media elements directly. OSMF uses MediaFactory to interact with plug-ins. OSMF plugins are required to provide a media description of type MediaFactoryItem, which has a canHandleResource function that identifies the resource types the plug-in can handle.

When the OSMF MediaFactory class or a derived class loads a plug-in, it adds the MediaFactoryItem objects the plug-in declares to its internal collection. The MediaFactoryItem objects that don't have "org.osmf" in their ID get the first shot at creating media elements. Further, the first plug-in loaded gets the first shot. This is something that player developers need to be aware of if they are loading multiple OSMF plug-ins that create **MediaElement** objects. For info on how to resolve these conflicts, see Chapter 4: Special Use Cases on page 19.

Once the plug-in is loaded, the player can call **createMediaElement** on the same MediaFactory instance that loaded the plug-in. For example:

```
var resource:URLResource = new StreamingURLResource(source,
   StreamType.LIVE OR RECORDED);
var mediaElement:MediaElement=mediaFactory.createMediaElement(resource);
```

Once the MediaElement is created, it can be assigned to the MediaPlayer controller class. The MediaPlayer class is a non-UI controller class. It needs to be attached to a display object.

For media playback, developers have a few choices with OSMF:

- MediaPlayerSprite a pure ActionScript class that "wraps" the capabilities of MediaPlayer, MediaContainer, and MediaFactory.
- MediaContainerUIComponent a Flex UI component that "wraps" Media-Container.
- Work directly with the low-level OSMF classes such as MediaContainer.

The first two options are detailed below. For more information on the third option, visit the Strobe Media Playback site, and inspect the source code for that player.

## Using "MediaPlayerSprite" to Play Media

The **MediaPlayerSprite** class in OSMF provides the capabilities of the MediaPlayer, MediaContainer, and MediaFactory classes all in one Sprite-based class.

The sample below shows how to use the MediaPlayerSprite class in an ActionScript project. Notice the sample could have used the set resource property and the built-in MediaFactory in the MediaPlayerSprite class, but the sample shows the flexibility of OSMF by instantiating and using its own media factory instance.

```
[SWF(backgroundColor="0x000000", frameRate="25", width="640",
height="360")]
public class Sample extends Sprite
   private var mediaPlayerSprite:MediaPlayerSprite;
   private var mediaFactory:DefaultMediaFactory;
   // Content
   private static const HDN MULTI BITRATE VOD:String =
   "http://mediapm.edgesuite.net/edgeflash/public/debug/assets/smil/
   seas2.smil";
   // Plugins
   private static const AKAMAI PLUGIN:String =
   "http://players.edgesuite.net/flash/plugins/osmf/advanced-
   streaming-plugin/fp10.1/current/AkamaiAdvancedStreamingPlugin.swf";
   public function Sample()
       super();
       stage.scaleMode = StageScaleMode.NO SCALE;
       stage.align = StageAlign.TOP LEFT;
       mediaPlayerSprite = new MediaPlayerSprite();
       addChild(mediaPlayerSprite);
       mediaPlayerSprite.scaleMode = ScaleMode.NONE;
       mediaPlayerSprite.width = stage.stageWidth;
       mediaPlayerSprite.height = stage.stageHeight;
       mediaPlayerSprite.mediaPlayer.addEventListener(
           MediaErrorEvent.MEDIA ERROR,
           onMediaError);
       stage.addEventListener(Event.RESIZE, onStageResize);
       mediaFactory = new DefaultMediaFactory();
       loadPlugin(AKAMAI PLUGIN);
   }
```

## Using "MediaContainerUIComponent" to Play Media

**MediaContainerUIComponent** is a sample class distributed with OSMF that extends **UIComponent** in the Flex SDK and serves as a wrapper for the MediaContainer class in OSMF.

To use this component you will need to first import the MediaContainerUIComponent project into Flash Builder:

 Select "File >> Import >> Flash Builder Project..." and browse to the OSMF source folder. You'll find the MediaContainerUIComponent project in the following directory:

#### /apps/samples/framework/MediaContainerUIComponent

- 2. Right-click your Flash Builder player project, select "Properties", then select "Flex Build Path" in the left column.
- On the "Library Path" tab, click "Add Project..." and select the MediaContainerUIComponent project you just imported.
- 4. In your MXML file, add the namespace for the OSMF samples package, of which MediaContainerUIComponent is a segment:

5. You can now instantiate the component with MXML:

```
<samples:MediaContainerUIComponent
id="mediaContainerUIComponent"
width="{MAX_VIDEO_WIDTH}"
height="{MAX_VIDEO_HEIGHT}" />
```

6. Next, in your init method that is called from applicationComplete or creation-Complete (depending on whether you are working on an application or a component) add the following to create a new MediaContainer:

```
private function init():void
{
    mediaContainerUIComponent.container = new MediaContainer();
}
```

7. To set the media and begin playback (Where "value" in this case is a MediaElement object):

```
mediaContainerUIComponent.container.addMediaElement(value);
```

For a complete, working sample that uses **MediaContainerUIComplete**, please see *Appendix A: Links to Samples with Source* on page 23.

## Chapter 3. Akamai Metadata

In This Chapter



Overview • 15

Attaching Resource Metadata • 15

Akamai Basic Streaming Plug-in Metadata • 16

#### **Overview**

OSMF metadata is a very powerful feature. Key-value pairs, where keys are strings and values are arbitrary objects, can be attached to plug-in resources and MediaElement resources.

A plug-in resource is simply the URL to the plug-in SWF (or the plug-in's **Plug**inInfo class if loading statically), such as the following example:

#### http://myserver/osmf/plugins/myplugin.swf

A MediaElement resource is a URL to a piece of media you intend to play in an OSMF player, such as rthe following:

rtmp://myserver/app/vod/mp4:myvideo.mp4

### **Attaching Resource Metadata**

The sample code below shows how to attach metadata to a resource. In this sample, radio buttons in a player UI are inspected to determine if connection level or stream level auth tokens should be added to the resource metadata:

```
var resource:URLResource = new StreamingURLResource(url,
           StreamType.LIVE OR RECORDED);
var authMetadata:Metadata = new Metadata();
if (authType.selection.value == RB_CONNECT_AUTH_VALUE)
   authMetadata.addValue(AkamaiBasicStreamingPluginInfo.AKAMAI META-
   DATA_KEY_CONNECT_AUTH_PARAMS, authParams);
else if (authType.selection.value == RB_STREAM_AUTH_VALUE)
   authMetadata.addValue(
   AkamaiBasicStreamingPluginInfo.AKAMAI METADATA KEY STREAM
   AUTH_PARAMS, authParams);
resource.addMetadataValue(
   AkamaiBasicStreamingPluginInfo.AKAMAI_METADATA_NAMESPACE,
   authMetadata);
mediaElement = mediaFactory.createMediaElement(resource);
```

## **Akamai Basic Streaming Plug-in Metadata**

The constant string values for the plug-in metadata can be found in the **AkamaiBasicStreamingPluginInfo** class since the source for this plug-in is provided with OSMF.

The metadata namespace is defined as:

### **Plug-in Resource Metadata**

These values affect the behavior of the plug-in for all media the plug-in can handle (meaning "load" and "play"). These metadata keys and their respective values should be placed on the plug-in resource, not the media resource.

The table that follows consists of plug-in resource metadata keys and their descriptions:

Metadata Key	Description
AKAMAI_METADATA_KEY _RETRY_LIVE	For live streams, if the primary and secondary encoders stop, the plug-in will try to restart the stream every AKAMAI_METADATA_KEY_RETRY_INTERVAL seconds. This value overrides the default value of <i>true</i> . Valid values are <i>true</i> or <i>false</i> typed as a <i>Boolean</i> .
AKAMAI_METADATA_KEY _RETRY_INTERVAL	The live stream retry interval in seconds. This value over- rides the default value of 15 seconds.
AKAMAI_METADATA_KEY _LIVE_TIMEOUT	The live stream time out in seconds. If the live stream does not start playing within this time, a "stream not found" error is dispatched. This value overrides the default value of 20 minutes.

#### **Media Resource Metadata**

These values can be applied to media resources. Following is a table of media resource metadata keys and their descriptions:

Metadata Key	Description
AKAMAI_METADATA_KEY_ CONNECT_AUTH_PARAMS	The name-value pairs required for invoking connection authorization services on the Akamai network. Typically these include the "auth", "aifp" and "slist" parameters. These name-value pairs must be separated by a "&" and should not begin with a "?", "&" or "/". An example of a valid string would be:
	auth=dxaEaxdNbCdQceb3aLd5a34hjkl3mabbydbbx-bfPxsv-b4toa-nmtE&aifp=babufp&slist=secure/babutest

Metadata Key	Description
AKAMAI_METADATA_KEY _STREAM_AUTH_PARAMS	The name-value pairs required for invoking stream-level authorization services against streams on the Akamai network. Typically these include the "auth" and "aifp" parameters. These name-value pairs must be separated by a "&" and should not begin with a "?", "&" or "/". An example of a valid string would be:  auth=dxaEaxdNbCdQceb3aLd5a34hjkl3mabbydbbx-bfPxsv-b4toa-nmtE&aifp=babufp

## **Akamai Advanced Streaming Plug-in Metadata**

Since the source for the **Akamai Advanced Streaming Plug-in** is not provided, the string constants for the metadata keys are placed in a library (SWC) called HDCore. Rather than put string literals into your player code, you can use the string constants found in the library to ensure you are using the same strings the plug-in is using. A link for downloading the specific version of HDCore to be used with the plug-in can be found here:

http://mediapm.edgesuite.net/akamai-osmf-plugins/samples/index.html



**NOTE:** See the "ASDocs" in the HDCore release bundle to review the individual metadata keys that are available.

The string constants and their descriptions for plug-in and resource metadata can be found in a class called **AkamaiStrings** in the **com.akamai.osmf.utils** package.

The metadata namespace is defined as follows:

```
/**
  * The namespace for getting/setting metadata on both the plug-in
  * resource and/or the media resource.
  **/
public static const AKAMAI_ADVANCED_STREAMING_PLUGIN_METADATA_NAME-
SPACE:String
  = "http://www.akamai.com/advancedstreamingplugin/1.0";
```

18

## **Chapter 4. Special Use Cases**

In This Chapter



Resolving Plug-in Conflicts • 19

Playing Akamai HD Network 1.0 for Flash Content without using the Akamai SMIL File Format • 21

Player Verification from the OSMF Plug-in • 22

## **Resolving Plug-in Conflicts**

It is possible for two or more loaded plug-ins to conflict, meaning the plug-in that should be creating media is not given a chance to do so because another plug-in is trying and failing before the correct plug-in can get a chance.

**NOTE:** For details on OSMF plug-ins see the OSMF Plug-in Developers guide at http://osmf.org.

The solution for resolving plug-in conflicts is a custom **MediaFactory** class that overrides the resolveItems method. A custom MediaFactory class has complete control over which plug-ins get a chance at media creation.

The HDCore library (SWC) contains a custom MediaFactory class called "Akamai-MediaFactory". The overridden resolveItems method in AkamaiMediaFactory looks for resources with Akamai metadata attached, which identify the media type. If that metadata is missing, it bypasses all MediaFactoryItem objects containing an ID of "com.akamai.osmf" so that other plug-ins can get first shot at creating the media.

The following code sample loads two plug-ins, uses the HDCore library to detect and attach the Akamai resource metadata containing the media type, and then plays a SMIL file containing an OSMF serial composition of videos.

**NOTE:** if the "AkamaiMediaFactory" class were not used in this case, the Akamai plug-in would have tried to load and parse the SMIL resulting in a media load failure.

```
[SWF(backgroundColor="0x000000", frameRate="25", width="640",
height="360")]
public class PluginSample extends Sprite
   private var mediaPlayerSprite:MediaPlayerSprite;
   private var mediaFactory:AkamaiMediaFactory;
   // Content
   private static const SMIL_TEST_SERIAL:String=
"http://mediapm.edgesuite.net/osmf/content/test/smil/seq-test.smil";
   // Plugins
   private static const AKAMAI PLUGIN:String =
```

```
"http://players.edgesuite.net/flash/plugins/osmf/advanced-streaming-
plugin/fp10.1/current/AkamaiAdvancedStreamingPlugin.swf";
   private static const OSMF SMIL PLUGIN:String =
"http://mediapm.edgesuite.net/chuck/osmf/plugins/advanced-streaming-
plugin/samples/as3/sample1/SMILPlugin.swf";
   public function PluginSample()
       super();
       stage.scaleMode = StageScaleMode.NO SCALE;
       stage.align = StageAlign.TOP LEFT;
       mediaPlayerSprite = new MediaPlayerSprite();
       addChild(mediaPlayerSprite);
       mediaPlayerSprite.scaleMode = ScaleMode.NONE;
       mediaPlayerSprite.width = stage.stageWidth;
       mediaPlayerSprite.height = stage.stageHeight;
       mediaPlayerSprite.mediaPlayer.addEventListener(
                  MediaErrorEvent.MEDIA ERROR,
                   onMediaError);
       mediaPlayerSprite.mediaPlayer.addEventListener(
                   PlayEvent.PLAY STATE CHANGE,
                   onPlayStateChange);
       stage.addEventListener(Event.RESIZE, onStageResize);
       mediaFactory = new AkamaiMediaFactory();
       mediaFactory.loadPluginFromString(AKAMAI_PLUGIN);
       mediaFactory.loadPluginFromString(OSMF_SMIL_PLUGIN);
       mediaFactory.resolveAndSetMedia(
                  mediaPlayerSprite.mediaPlayer,
                  SMIL TEST SERIAL);
   }
   private function onPlayStateChange(event:PlayEvent):void
       trace(">>>> onPlayStateChange() - event.playState="+
               event.playState);
   }
   private function onMediaError(event:MediaErrorEvent):void
       trace("!!!!! OSMF Media Error : "+event.error);
   1
   private function onStageResize(event:Event):void
       mediaPlayerSprite.width = stage.stageWidth;
       mediaPlayerSprite.height = stage.stageHeight;
   1
```

# Playing Akamai HD Network 1.0 for Flash Content without using the Akamai SMIL File Format

The easiest way to play all content over the Akamai network is to use the **Akamai Advanced Streaming Plug-in** and simply give it a media resource. The plug-in will determine what the resource is pointing at and take the correct steps to play the media. However, there may be cases where player developers cannot use the Akamai SMIL file format.

In this case, the player developer will need to manually add resource metadata before trying to play the media.

Below is some sample code showing how to play a live Akamai HD Network for Flash stream without using the Akamai SMIL format:

```
private function playMedia():void
   // It doesn't matter in this case what the resource is,
   // it just needs to use the HTTP protocol and have a .smil extension
   var resource:URLResource =
           new URLResource("http://www.example.com/example.smil");
   var hdMBRObject:HDMBRObject = new HDMBRObject();
   // LIVE sample
   hdMBRObject.httpBase =
   "http://live.edgeflash.akamai.com.edgesuite.net/";
   hdMBRObject.addStream("akamai247 2 800@13903", 800); // Bitrates=kbps
   hdMBRObject.addStream("akamai247_2_1600@13903", 1600);
    // VOD sample - same as above, just add this line
    //hdMBRObject = HDVODFormatter.format(hdMBRObject);
   var hdMBRObjects:Array = new Array();
   hdMBRObjects.push(hdMBRObject);
   AkamaiMediaUtils.addAkamaiMediaTypeToResource(resource,
               AkamaiStrings.AKAMAI MEDIA TYPE HDN MBR,
               hdMBRObjects);
   mediaPlayerSprite.media = mediaFactory.createMediaElement(resource);
}
```

## Player Verification from the OSMF Plug-in

If desired, you can implement Player Verification security for an OSMF player, in order to enforce delivery of content to the specified player. This helps prevent against Deep Linking and Player Tampering.

You need to set the player's root level display object as plug-in resource metadata. The "plug-in resource" is simply the URL you are using to load the plug-in (for more information about Metadata, refer to *Attaching Resource Metadata on page 15*).

Below is some sample code showing how to implement Player Verification:

```
Metadata:Metadata = new Metadata();

// The variable "displayObject" is a Movie Clip, Sprite or any derivative
of DisplayObject representing your root level object in your player. It
must have been added to the stage before playback begins

{
    Metadata.addValue(AkamaiStrings.AKAMAI_METADATA_KEY_DISPLAY_OBJECT,
    displayObject);
}

{
    pluginResource.addMetadataValue(AkamaiStrings.AKAMAI_ADVANCED_
    STREAMING_PLUGIN_METADATA_NAMESPACE, metadata);
}
```

**NOTE:** The metadata keys are defined as constants in a class called AkamaiStrings in the HDCore library.

## Appendix A. Links to Samples with Source

Samples will be added and updated on a regular basis. For pure ActionScript 3 samples, their source, and any other plug-in samples, including using the Akamai Advanced Streaming Plugin with Strobe Media Playback, please see this page:

http://mediapm.edgesuite.net/akamai-osmf-plugins/samples/index.html

## **Appendix B. Akamai Customer Care**

### **Step 1: Open a Support Case**

If you have a technical problem or question that is not covered in this documentation, or requires immediate attention, the quickest means of communicating it is to contact Akamai Customer Care by opening a support ticket:

1. Access and login to the Luna Control Center:

#### https://control.akamai.com

- 2. Click the **Support** link in the top right corner of the interface.
- 3. In the **OPEN A SUPPORT CASE** pane, click the **Report a Technical Issue** link.
- 4. Follow the prompts revealed to submit your issue.

## **Step 2: Contact Akamai Customer Support**

The table below offers contact information that can be used to contact an Akamai Representative for support.



**NOTE:** Business support services are offered Monday - Friday, 7:30 AM - 8:30 PM.

#### **Operations Technical Support**

#### Phone (Toll Free, 24/7):

- 1 (877) 4-AKATEC (252832) Click <u>here</u> for instructions on dialing toll-free outside the United States
- Contact your Akamai Account Manager

#### **Email**

- <u>ccare@akamai.com</u> For routine technical support issues
- specialist@akami.com For business support requests (e.g., CP Code requests, invoicing and contact-related questions)